

Account Verification Services RFP Questions and Answers – updated Dec 3 2020

Updates will be posted to: http://itsc.org/Pages/RFP_AV5.aspx

1. Is the Executive Summary included in the page count?

An Executive Summary is not required as part of the proposal. Any pages used for an executive summary should be included in the page count.

2. Do you have a preferred font outside of the size 12 limitation?

Times New Roman is preferred but the ultimate choice of font is up to the submitter.

3. References: Given the product is so new in the industry – what type of other services could be comparable to AVS in NASWA’s vision?

Vendors should select references that best approximate the size and scope of the AVS project.

4. Ensure claimant data provided by the Center for AVS purposes is purged from the system following processing.

All processors, whether direct or third party, are prohibited from using the data provided by the IDH and must commit in writing that they will destroy the data immediately after processing and refrain from using said data to enhance their products.

5. Wanted to confirm if you are looking for ONLY 3 resumes or if we can include more, but remain within the 6-10 page limitation? 6 pages for the 3 resumes and the remaining 4 for added staff/expertise?

Please limit your response to 3 resumes and associated page count.

Please send any additional questions to: DataHubrfp@naswa.org **prior to 5PM EST December 8, 2020.**