For Immediate Release

Study Finds Electronic Unemployment Insurance Data Submission Tool "Game-Changer" in Accuracy, Timeliness, and Reducing Man Hours

(Washington) – A study conducted earlier this year found when state and territory Unemployment Insurance (UI) agencies, in conjunction with small and large employers, and third-party employer representatives, utilized the secure State Information Data Exchange System (SIDES) to transmit and verify UI claims information pertaining to former employees, the relevant data was significantly more accurate and timely than that of entities who did not utilize SIDES. Furthermore, employers of all sizes and third-party employer representatives who utilized SIDES to transmit and verify UI claims data with UI agencies experienced a remarkable reduction in man hours spent and paperwork associated with traditional verification of former employee UI claims data.

"The implications of this study with respect to the effectiveness of SIDES are staggering," said Scott B. Sanders, Executive Director of the National Association of State Workforce Agencies (NASWA). "Not only were claims data transfers through SIDES much more accurate than that of those submitted via traditional methods, paperwork for employers large and small, third-party employer representatives, as well as UI agencies was reduced. Additionally, man hours spent gathering and submitting information were shortened significantly. Quite simply, the study verified SIDES is a game-changer for improving the timeliness, accuracy and integrity of UI claims data."

The Executive Summary of the SIDES Employer Response Study can be accessed **here**. The Study in its entirety can be accessed **here**.

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SIDES went live, securely verifying information about UI benefit claims from employers and third-party employer representatives *through a nationally standardized computer-to-computer system in February 2010. The use of SIDES has since grown steadily and is now available in 47 states, the District of Columbia and two territories. In addition, the secure SIDES online information-sharing website for smaller employers now receives tens of thousands of responses on requests for information about UI benefit claims. For more information on SIDES, visit* **URL HERE.**

The National Association of State Workforce Agencies (NASWA) represents the 50 state and three territory workforce agencies, which oversee the Workforce Innovation and Opportunity Act programs, employment services, unemployment insurance, employment statistics and labor market and workforce information programming. NASWA delivers policy expertise on these issues.