SIDES and SIDES E-Response have the potential to significantly improve the unemployment insurance (UI) information exchange process. While the best option depends on the specific needs of an employer, both options offer an impressive array of benefits. As of October 1, 2016, 49 states are using SIDES and SIDES E-Response. By March 2017 Montana will be live.

**Benefits of SIDES and SIDES E-Response**

- Available for FREE
- Saves time and money
- Reduces staff time
- Reduces paperwork
- Helps keep UI tax rates as low as possible
- Helps reduce overpayments
- Provides an electronic, nationally standardized data format
- Includes data checks to ensure the exchange of complete and valid information
- Reduces follow-up requests and phone calls

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<tr>
<th>SIDES E-Response</th>
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<tbody>
<tr>
<td><strong>How it Works</strong></td>
<td>A secure website through which employers and third party administrators (TPAs) submit electronic responses to UI information requests. Employers and TPAs receive a request for UI information from the participating state UI agency by mail or secure email that includes a PIN to log on to SIDES E-Response and enter the requested information in a standard format.</td>
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<td><strong>What it Requires</strong></td>
<td>A working internet connection An employee who will enter the requested UI information NO programming is required to implement NO charge for its use</td>
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<td><strong>Best Suited For</strong></td>
<td>Employers and TPAs with a limited number of annual UI claims.</td>
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To enroll in or register for SIDES, please contact your Unemployment Insurance agency.

Follow us on Twitter at @UI_SIDES