Alabama

Alabama has implemented SIDES E-Response. You will need your FEIN, UC Employer Account Number and Authorization/Access Code to log in. The Authorization/Access Code is listed on the Ben 241 form that you received in the mail. For technical assistance, contact Technical Services for ADOL at (334) 353-0370 or (334) 353-1390. For more information go to https://labor.alabama.gov/eGov/SidesEResponse/SidesRedirect.aspx.

Arizona

Arizona has implemented SIDES E-Response. To sign up to receive your notices by e-mail and respond through SIDES E-Response, go to http://azuitax.com or contact the Employer Registration Unit at uitstatus@azdes.gov, or by phone at (602)771-6602.

Colorado

Colorado has implemented SIDES E-Response. To sign up to receive your notices by e-mail and respond through SIDES E-Response, go to www.colorado.gov/CDLE, Businesses & Employers > Unemployment Insurance Premiums, "more" > Respond to Job Separations. The Colorado UI Employer account number and the Federal Employer Identification Number are required. If you need assistance, please call Employer Services at 303-318-9055 or 1-800-480-8299.

Delaware

Delaware has implemented SIDES E-Response. To sign up to receive your notices by e-mail and respond through SIDES E-Response, go to https://ess.delawareworks.com/. The Delaware Department of Labor account number and associated Federal Employer Identification Number is required. If you need assistance, contact us either by email at dol_dui_sides@state.de.us or by phone at 302-761-8360.

District of Columbia

The District of Columbia has implemented SIDES E-Response. Employers can visit https://app.does.dc.gov/ and click on the SIDES E-Response Employer Registration link for information and registration details. To register, you need a Personal Identification Number (PIN). To request a PIN, create an email, and insert the text "E-Response Registration Request" in the subject line. Enclose your six-digit State Employment Identification Number (SEIN), and send to SIDES.Help@dc.gov. We will mail your PIN to your on file business address. For additional information, email questions to SIDES.Help@dc.gov or call (202) 698-7522.

Georgia

Georgia has implemented SIDES E-Response. Employers can visit http://www.dol.state.ga.us/em/ Employers Spotlight for information and enrollment. The Georgia Department of Labor account number and associated Federal Employer Identification Number is required. For assistance, employers can email SIDES@gdol.ga.gov or call the SIDES E-Response Help Desk at 404-232-7401.

Hawaii

Hawaii has implemented SIDES E-Response. Employers can register with SIDES E-Response at http://uiclaims.hawaii.gov. For additional information, visit http://labor.hawaii.gov/ui/sides. For assistance email dirl.ui.pdces@hawaii.gov or call (808) 586-9075.
Idaho
Idaho employers who are interested in signing up for SIDES E-Response can contact Tyler Smith at SIDES@labor.idaho.gov or 208-332-3577 x3304. Mr. Smith is also the person to contact if Idaho employers are experiencing issues when trying to use SIDES E-Response.

Iowa
To participate in E Response, you will need a PIN. To request a PIN, please submit an e-mail with the following information: a) State employer account number, b) Federal employer account number and e-mail contact information. We will mail your PIN to the business address on file. For questions or to request a PIN, contact:
E-mail: IWD-SIDESINFO@iwd.iowa.gov
Phone: Customer Service 1-888-848-7442 (press option 3, then option 7)

Illinois
Illinois has implemented SIDES E-Response. Questions should be directed to (800) 247-4984 or through the Employer tab, Submitting Electronic Claim Protests (SIDES). Step by step instructions are listed in this Employer Training Guide:
http://www.ides.illinois.gov/Pages/Submitting_Electronic_Claim_Protests_SIDES.aspx

Kansas
Employers can access information on SIDES and SIDES E-response from our employer website http://www.kansasemployer.gov/. To sign up for E-Response employers are should update their employer tax accounts at https://www.uitax.dol.ks.gov/uitax/account/login.aspx. From this link employers have the ability to sign up for SIDES E-Response by accessing the employer maintenance page, entering an e-mail address under the UI SIDES Email Addresses to which they wish their notices to be routed and clicking on the SIDES E-Recipient – Participant check box. The same User ID, Password and PIN used for the employer tax accounts are used for E-Response in Kansas. Need help? Contact Christina.Johnson@dol.ks.gov

Kentucky
Kentucky has implemented SIDES E-Response. Employers can visit www.kentuckycareercenter.com under the Employer tab for information and enrollment. The Kentucky Employer Identification Number and PIN as well as the associated Federal Employer Identification Number will be required. You can email des.uit@ky.gov with questions.

Louisiana
Louisiana has implemented SIDES E-Response. They are currently in the pilot stages. Once they fully implement, additional information will be provided here.

Maine
Maine has implemented SIDES E-Response. Employers can register with SIDES E-Response at https://gateway.maine.gov/sides/sides. For assistance call Employer Services Division (207) 621-5120 option 3.
Maryland
Maryland has implemented SIDES E-Response. No employer registration is required. When you receive a Request for Separation Information, you may respond online at https://uisides.org. You will need your Maryland employer account number, Federal Employer Identification Number and an access code (Internet Key) which is printed on the form. For more information, visit http://www.dllr.state.md.us/employment/uisides.shtml.

Massachusetts
Massachusetts has not yet implemented SIDES E-Response.

Michigan
Michigan has implemented SIDES E-Response. To submit an E-Response request, employers will need FEIN, Michigan UIA Tax Account Number, and PIN. To generate an email PIN request, email uitdc@michigan.gov and include employer name, physical address of business, requestor's first name, phone number. For additional questions, call Office of Employer Ombudsman at (855) 484-2636 or email OEO@michigan.gov.

Mississippi
Mississippi has implemented SIDES E-Response. The authorization code you will need is listed on the UI-21AE form which you have received. If you are having problems, contact the Online Support Center for Mississippi at (601) 321-5419 or (877) 633-7275.

Missouri
Missouri has implemented SIDES E-Response. For more information concerning SIDES E-Response, visit http://www.labor.mo.gov/des/sides/. For other assistance, contact them by calling 1-800-320-2519 or by email at esuiclaims@labor.mo.gov. The following local phone numbers are also available: 573-751-9040, 816-889-3101, 314-340-4950 and 417-895-6851.

Nebraska
Nebraska has implemented SIDES E-Response. For more information and to sign up for E-Response, employers can visit http://dol.nebraska.gov/sides. For other assistance, contact the NDOL SIDES Help Desk at ndoluisides@nebraska.gov or (402) 471-9910.

Nevada
Nevada has implemented SIDES E-Response. To sign up for E-Response, employers can visit http://www.nvdeitr.org/ESD%20Pages/SIDES.htm for information and to obtain a registration form. For additional information contact the SIDES Helpdesk at (775) 687-6828.

New Hampshire
To sign up for E-Response in New Hampshire, please email them at NHES_Employer.Assist@NHES.NH.GOV.
**New Jersey**
New Jersey is in the pilot stage of SIDES E-Response. When they are ready for full production, updated contact information will be listed here.

**New Mexico**
New Mexico is in the pilot stage of SIDES E-Response. When they are ready for full production, updated contact information will be listed here.

**New York**
New York is now signing up employers to use SIDES E-Response. To sign up for an Unemployment Insurance Online Services account or to upgrade to SIDES E-Response, go to [http://labor.ny.gov/ui/Authentication/index.shtm](http://labor.ny.gov/ui/Authentication/index.shtm), log into to your employer account, and follow the prompts. You may also call 1(888) 899-8810 and choose Option 1, then Option 4. A representative will review your account and sign you up for E-Response.

**North Carolina**
North Carolina has implemented SIDES E-Response. For information on how to use SIDES E-Response in North Carolina, please call (919) 707-1150.

**North Dakota**
North Dakota has implemented SIDES E-Response. Included on the Notice of Claim are instructions and tips explaining how an employer can use SIDES E-Response in ND. When you receive a Notice of Claim simply follow the instructions to reply on-line at [https://uisides.org](https://uisides.org). A user guide is provided on the SIDES E-Response site. For additional information you may call (701) 328-2866.

**Ohio**
Ohio has implemented SIDES E-Response. For assistance, please contact the SUPPORT unit at [EMPCHRG@jfs.ohio.gov](mailto:EMPCHRG@jfs.ohio.gov).

**Oklahoma**
Oklahoma has not yet implemented SIDES E-Response. When they do, contact information will be posted here.
Oregon
Oregon has implemented SIDES E-Response. For help on how to use SIDES EResponse in Oregon please either call 503-947-1685 or email to Oregon.sideshelp@oregon.gov. To log on: The Federal Employer Identification Number (FEIN) is entered without dashes (Example: 000000000). The State Employer Identification Number (SEIN) is entered using 7 digits, a dash, and the additional digit (Example: 0000000-0).

Pennsylvania
Employers with questions may contact the Initial Claims Unit at PASIDES@pa.gov or 717-783-0612. The Federal Employer Identification Number (FEIN) is entered without dashes (Example: 000000000). The State Employer Identification Number (SEIN) is entered using 2 digits, a dash, and then 6 digits including a trailing 0 (zero), R or M (Example: 00-000000). For more information on SIDES and SIDES E-Response visit this website: http://www.uc.pa.gov/portal/server.pt/community/employer_uc_services/10343.

Puerto Rico
Puerto Rico has implemented SIDES E-Response. For assistance contact their Help Desk by phone at 787-625-3137 ext 2506, by fax at 787-945-7471 or email them at PRSIDES@trabajo.pr.gov. For additional information, go to http://www.trabajo.pr.gov

Rhode Island
Rhode Island has implemented SIDES E-Response. Employers can enroll for E-Response at: https://uiclaims.state.ri.us/empaddchg/ Employers will need their federal and state Employer Registration Number to log in. Rhode Island’s Helpdesk for E-Response can be contacted at: dlt.eresponsehelp@dlt.ri.gov.

South Carolina
South Carolina has implemented SIDES E-Response. To register in SIDES E-Response go to http://1.usa.gov/1QMcqbM. For additional questions contact UI-email-ER-Registration-DL@dew.sc.gov.

South Dakota
South Dakota has implemented SIDES E-Response. Employers may register for the system at www.sdjobs.org. Choose Unemployment Insurance in the Learn About Programs box, and Employer Updates in the left hand panel. Information is also available by calling (605)626-2312.

Tennessee
Tennessee has implemented SIDES E-Response. No Employer registration is required to use Sides E-Response. Login information is provided via a letter or email sent to the Employer. For additional information, go to http://www.tn.gov/labor-wfd/sides, an email may be sent to sides.helpdesk@tn.gov.
Texas
Texas has implemented SIDES E-Response. For information, call Texas Workforce Commission’s employer help line at (512) 463-2260 or e-mail InternetEmployerResponse@twc.state.tx.us.

Utah
Utah has implemented SIDES E-Response. For information:
Employer line phone number - (801) 526-4400 option 4, then option 1
UI Helpdesk Email - dws_uihelp@utah.gov
Employer Website - https://jobs.utah.gov/ui/employer/employerhome.aspx. Click on Claims, log into your employer account with Utah, and follow the prompts for eResponse.

Vermont
Vermont is in the pilot stage of SIDES E-Response. For questions contact Employer Assistance Line at (877) 214-3331.

Virgin Islands
Virgin Islands is now live on SIDES E-Response.

Washington
Washington has implemented SIDES E-Response. They are currently in the pilot stages. Once they fully implement, additional information will be provided here.

West Virginia
West Virginia has implemented both SIDES E-Response & Wage Verifications. Employers can register for these services through an On-Line Registration Form. For SIDES information and to register for this service, please visit: http://bit.ly/1xpPlkl. For assistance, employers can reach our SIDES Help Desk at (304) 558-0192 or by emailing (WorkForceSIDES@wv.gov).

Wisconsin
Wisconsin has implemented SIDES E-Response. On your UCB-16 Separation Notice you receive in the mail, you will see instructions and tips (on both sides) explaining how an employer can use SIDES E-Response in WI. When you receive your UCB-16 simply follow the instructions to reply on-line at https://uisides.org. For more information, see http://dwd.wisconsin.gov/ui/sides
Wyoming
Wyoming has implemented SIDES E-Response. Employers can visit https://doe.state.wy.us/wire/ (Wyoming Internet Reporting for Employers) for information and enrollment.