# UI Pilot Project for Preventing Improper UI Payments By Accessing Financial Institutions Data 07/21/11

1. Is there a not-to-exceed budget for this UI Pilot project?

A: The budget for the project is a limited, fixed amount.

2. How many copies of the proposal need to be submitted by August 12<sup>th</sup>?

A: A single electronic copy is all that is required.

3. Does this project intend to match only on payroll EFT direct deposits or is the intent to also match on paper check deposits?

A: The intent of the project is to match direct deposits; however ITSC would be open to any alternatives suggested by a Vendor

4. Will there be another RFP after the pilot, if successful, to roll out to the entire U.S.?

A: That decision has not been made; it will depend on the results of the Pilot.

5. Is pricing intended to only cover the pilot project/time period?

A: Yes

6. Is the winning bidder allowed to participate in future RFP's to provide the services developed in this RFP?

A: Yes

7. In the SOW, paragraph 5, Page 16, the contractor is required to provide a "degree of confidence" relating to the scored information returned to the FI. What protections does the contractor have that it will not be liable for inaccurate information developed in this "pilot project"?

A: There is no Page 16 in the RFP, however, the SOW does state: "The data should include scoring information and how scoring was accomplished, indicating the degree of confidence that a payroll payment was made to the identified UI beneficiaries. Vendor should indicate how this data can be used to meet the intent of the pilot project."

The intent of this provision is to ask the Vendor to have, or to develop, some schema that indicates the Vendor's understanding and confidence that the deposit shown is in fact a payroll deposit. The information is to be presented to the pilot states when the information obtained by the Vendor from the financial institutions is returned to the states.

8. In the SOW, paragraph 5, Page 17, section A (4) states that the contractor needs to have access to payroll services to gain information. However, "Payroll Services" do

Q&A for UI financial Reporting Project Updated 7/21/2011 Page 1 of 8 not have the same confidentiality protections and statutory authority as Financial Institutions. What protections would exist to protect the contractor from liability to "payroll service"?

A: There is no p 17 in the RFP, however on p 6, Part A, subparagraph 4 of the RFP states:[The Vendor should demonstrate:] 4) Access to appropriate financial institution (s) and/or payroll service (s) to identify individuals who have deposit activity in their accounts,

If the Vendor proposes to use a payroll service as the source of the information, appropriate safeguards and agreements would have to be put in place to ensure date confidentiality security. The vendor would be responsible for establishing appropriate agreements with the vendor to preclude any potential liability.

9. Is NASWA open to an alternative source of payroll deposit information other than Financial Institutions and Payroll Services?

A: the Vendor is free to suggest any alternatives that would meet the requirements of the RFP.

10. Has NASWA talked to Financial Institutions about their ability to provide deposit information? Are Financial Institutions willing to participate and comply with providing this information to an outside vendor?

A: NASWA has not spoken to any Financial Institutions. Financial Institutions do participate in similar federal programs. A "similar" though not the same program may be found at: <u>http://www.ssa.gov/improperpayments/initiatives\_AFI.html</u>

11. Is there any work towards legislation that will require participation of the Financial Institutions and the remaining states?

A: There is no pending legislation at this time.

12. Are you looking for the vendor to pilot a small percentage of the Financial Institutions for the pilot states?

A: The Vendor should propose a solution that meets the requirements of the RFP.

13. Is the proposal due close of business (ET) on August 12<sup>th</sup> or at some other time on that day?

A. The proposal is due by 5:00 PDT on the 12<sup>th</sup>.

- 14. Does ITSC have a standard confidentiality format that it wishes used? If not, are there specific DOL/ITSC requirements as to utilization of data that need to be included?
  - A. The Vendor will be required to enter into a separate confidentiality agreement with each pilot state. The basis for that agreement can be found at 20CFR

Q&A for UI financial Reporting Project Updated 7/21/2011 Page 2 of 8 Part 603. If a state has additional requirements they would also have to be included.

- 15. Does the certification/application provide the DOL/UI agency with the authority to request a data match against the claimant's financial records?
  - A. The States have the authority to make such a request directly, or thru an approved contractor/vendor.
- 16. What is included in "technical assistance?"
  - A. ITSC expects the selected Vendor to be able to provide whatever technical assistance relative to their proposed solution as would be required by ITSC and the states to implement and carry out the solution they have recommended.
- 17. Is the Project Plan expected to be part of the Proposal or delivered following award?
  - A. The Vendor should provide the framework for a Project Plan; the final Project Plan will be developed after award and further discussions with ITSC and the pilot states.
- 18. What is a FEIN?
  - A. Federal Employee Identification Number. <u>http://www.simplefilings.gov-tax.net/</u>
- 19. Is the "technical and cost assessment of hardware/software infrastructure and security requirements" referenced, that of the vendor? Or does it include the states' requirements as well?
  - A. The assessment refers to that of the Vendor with respect to any proposed hardware, software, or security requirements, if such is required and proposed by the vendor. Separate negotiations will be conducted with states if necessary.
- 20. What aspects of banking laws and regulations is NASWA/ITSC interested in having the participating states understand and for what purpose?
  - A. The Vendor should propose to provide the necessary training for any banking laws or regulations that are inherent in their proposal. Such training would depend on the state's current understanding of such laws and regulations and would be determined after contract award.
- 21. Is it correct that the pricing is only for the pilot and not for future roll out for the project nationally should DOL decide to do the based on the results?
  - A. Yes

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- 22. Please explain the "Note: the cost estimate should include a full buildup of costs and rates used to establish the FFP cost estimate." Is there a particular format that is to be used for building the total FFP?
  - A. The Vendor should provide sufficient information with respect to the development of their cost proposal such that ITSC understands how the Vendor expects to use the funding required. A single cost number for the project is not acceptable. The Vendor may use any format it feels displays the requested information. An example of a template can be found at the ITSC website where this document was found.
- 23. What is the relevance of the "Size" of company with respect to qualifications?
  - A. There is no specific size requirement for potential Vendors. ITSC is asking this question to help determine the ability of the Vendor to complete the required work successfully.
- 24. When will the ITSC [Project management plan] "annotated outline" be provided?
  - A. The outline is included as Attachment A to this document. Attachment B shows an example of a typical Project Time Line
- 25. What is the anticipate outline for a "broader implementation" assuming the pilot is successful?
  - A. At this time there is no anticipated timeline. The Pilot results are due in the first half of next year. A determination will be made at that time whether to move toward a broader implementation.
- 26. If the pilot project is successful; will an additional RFP for "broader implementation" be required? If not how would pricing for a larger project be negotiated?
  - A. Yes a new RFP would be issued. Pricing requirements would be negotiated as part of the new RFP.
- 27. Is it anticipated that if "broader implementation" is indicated that it would be managed through NASWA/ITSC and would not require a Contractor have a separate contract with each participating state, District or Territory.
  - A. The final decision on how to roll out a national program would be up to the DOL. One option would be to manage the project through a national vendor.
- 28. CSER General Contract Terms and conditions

Clause 5—financial record Keeping and Inspection

Q. Is it correct to assume that the financial records referenced and the right to audit referenced refers only to those related to the project that is the subject of this RFP?

# Clause 6—audit

Q. Assuming that this Clause applies, is it correct that the audit reports referenced refer only to those related to the project that is the subject of this RFP?

Q&A for UI financial Reporting Project Updated 7/21/2011 Page 4 of 8 Q What type of "audits" are referenced in the phrase "contractor agrees to provide audits annually?"

- A Answers to the questions asked in (28) will be posted by July 26, 2011
- 29. Would you entertain any other solutions to access the data you need?
  - A. Although the context of the RFP is for analysis of Direct Deposit or other payroll information, ITSC would consider alternative solutions as long as they meet the requirements of the RFP. The DOL is looking for more timely solutions than existing options, so time to acquire financial data is important.
- 30. The understanding is that for the three pilot states a formal agreement is in place. Can the Vendor specify the particular data elements that would be required?
  - A. ITSC will enter into a formal agreement with each State as part of this Pilot. A Vendor should specify the data elements they would need to carry out their proposal. The Vendor will also have to enter into an agreement with each of the Pilot states.
- 31. The top 2-3 payroll providers may have sufficient information for the purposes of this project. Would ITSC consider using only payroll providers as a source of the information required? Has ITSC engaged any payroll providers in a formal agreement? You mentioned that DOL has the authority to seek the data needed from these entities, could you expand on that?
  - A. It is the understanding of DOL and the states that they can access any data they need to process UI Claims and ensure the validity of the information received from employers and claimants. The RFP states that payroll providers may be part of any solution provided by the vendor. ITSC does not have any agreements with payroll providers and would expect the Vendor to secure such agreements. It there are any issues about data access or security, ITSC would provide appropriate support as necessary.
- 32. Would ITSC assist the Vendor in making a request to a Payroll Provider?
  - A. ITSC would not.
- 33. May we use an employee I-9 Form that each employee must complete prior to employment?
  - A. If you look at the background provided in the RFP, one of the issues is that an individual may be employed and still collect UI if there earnings fall under the state's earnings threshold. So employment by itself may not provide the required information. There is also an issue of timing, the purpose of this project is to demonstrate faster ways to obtain the necessary data, not sure the I-9 would do that but we are open to Vendor's proposing alternatives.
- 34. The RFP limits the actual proposal to 10 pages. That is a lot to put in a small space, including the project management plan.

Q&A for UI financial Reporting Project Updated 7/21/2011 Page 5 of 8 A. Further clarification on the size of the proposal:

Executive Summary:	Max 3 pages
<ul> <li>Proposed Approach and Solution:</li> </ul>	Max 10 pages
Project Management Plan Framework	Max 5 pages
<ul> <li>Previous Project Examples (up to 3)</li> </ul>	Max 3 pages
<ul> <li>Business Plan and Cost Estimate</li> </ul>	Max 10 pages
<ul> <li>Additional Information (Attachments)</li> </ul>	Max 10 pages

- 35. As pointed out, it is up to the Vendor to provide the state with information but it is up to the state to own the process and procedures that would follow from that?
  - A. Yes the state will simply use the data provided by the Vendor as another set of information they have to carry out their normal error and fraud detection procedures
- 36. Can you provide some sense for the three pilot states of how long it normally takes to do their "process" now?
  - A. Some of the data the states use now like the ES 202 Wage record report is quarterly. Employers are required to report new hires to their State Directory of New Hires within twenty-one days and states must forward the reported hires to the National Directory of New Hires with 5 days of receipt. Generally, it takes states a week or more to follow-up to independently investigate potential cases.
- 37. What is the frequency of the data transfers; at the end of each day will the states do a data dump and send to the Vendor who then sends to the banks?
  - A. It is up to the Vendor to propose the frequency they can handle, but for those who have looked at the potential for this project we would expect at least weekly transfers and better daily.
- 38. Will the names of the Vendors participating in this webinar be posted on the Website?
  - A. ITSC will post the names of the Vendors who indicate to us that they would like to have their information posted.

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# Updated Q&A Monday July 25<sup>th</sup>

28. CSER General Contract Terms and conditions (Answers)

Clause 5—Financial record Keeping and Inspection

Q. Is it correct to assume that the financial records referenced and the right to audit referenced refers only to those related to the project that is the subject of this RFP?

A. Correct, Inspection, which would be a rare occurrence, would be only for those items under the contract. It can expand to overhead costs but a subcontractor typically will have a negotiated indirect cost rate, we would just verify the negotiated rate. This is in the contract so if NASWA/ITSC gets audited by the federal government, we can verify information.

#### Clause 6—Audit

Q. Assuming that this Clause applies, is it correct that the audit reports referenced refer only to those related to the project that is the subject of this RFP?

A. This clause refers to the organization's annual independent audit. That audit would cover the whole of the organization's operations, including the work under the RFP.

Q What type of "audits" are referenced in the phrase "contractor agrees to provide audits annually?"

A. The organizations audited financial report. If an organization has a number of grants they would file their audit with DCAA or their Cognizant Agency.

For more information see:

http://www.whitehouse.gov/sites/default/files/omb/circulars/a133/a133.pdf

39) I wanted to confirm a statement that I thought I heard. Did you say there is already a state which performs work like the items in this RFP? If so, which state is currently using this pilot program?

A. As far as we know, there are no states currently using this procedure. Also see answer to Q 10 above.

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# Question Update 8/3/2011 PERMISSION TO QUERY

- 1. **Original Question** Does the certification/application provide the DOL/UI agency with the authority to request a data match against the claimant's financial records?
  - A. The States have the authority to make such a request directly, or thru an approved contractor/vendor.
- Updated Question: In talking with financial institutions regarding permissibility of the use of their data, they have asked—have the claimants given the local UI offices permission to validate the statements made on their claims? If the claim forms have such language or if there is statutory or regulatory authority to this point, such information would be appreciated.
  - A. The Vendor should be clear in their response what assurances or information they would need to carry out their proposed approach.

The Unemployment Insurance (UI) program is a state-federal partnership; where states operate their own UI programs and must only meet minimum Federal conformity requirements. States are free to establish their own laws and procedures regarding the administration of their state UI program. One of those Federal requirements they must meet is confidentiality, which is found at 20 CFR Part 603.

The U. S. Department of Labor (USDOL) has long interpreted that sections 3304 and 3306 of the Internal Revenue Code, and Sections 303(a) (1) and 303(a) (5) of the Social Security Act also requires states to have provisions in their laws to detect improper payments of UI benefits caused through error by the agency, through willful misrepresentations, and through error by the claimant or other individuals.

The RFP specifies that the selected vendor will act as an agent for each of the states in matching the state UI payment data against the vendor's database to assist in the state meeting its law with respect to detecting potential improper payments. The state would then follow-up on the potential improper payment leads to independently validate the lead in accordance with state law before taking any adverse action.

The selected vendor will be expected to work out an agreement with each state, subject to the state requirements for conducting the required data matches and any requirements the vendor is responsible for meeting with respect to financial institutions or payroll providers they are partnering with. Should there be any obstacles discovered in these discussions, NASWA will work with the vendor and the state(s) to find a solution.

The three states selected for this Pilot have indicated a willingness to modify or add language if necessary to their UI claims intake and program functions that will allow them to carry out the intent and processes described in the RFP.

# Companies who have asked to be listed

Informatix, Inc. Donna Main, Senior Manager Donna.Main@informatixinc.com procurement@informatixinc.com

TJ Parro Windsor Software <u>tjparro@windsorsw.com</u> (651) 735-8210 Office

M.J. Willard, Ed.D President TakeCharge Vocational Rehabilitation Services, LLC 103 E. Blithedale Ave. Suite 22 Mill Valley, CA. 94941 (415) 389-1703 (415) 389-1685 mjwillard@TakeChargecentral.com

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# ATTACHMENT A

# Suggested Project Management Plan – ITSC Vendor Guidelines –R: 07-22-2011 -

At project start the vendor must create a project management plan, for ITSC approval, including:

- 1. PROJECT SCOPE SUMMARY / DELIVERABLES LIST
  - a. Provide a description of the project and its goals. (Approximately one page.)
  - b. State agreed to deliverables, price, and the start and completion dates.
- 2. PROJECT COMMUNICATIONS
  - a. Identify all Project Points of Contact and their role in the project.
  - b. Methods of communications, email, phone, face to face, etc.
  - c. Format of weekly status reports.

# 3. SCHEDULE MANAGEMENT

- a. Use MS Project (or equivalent) to create project schedules.
- b. List all deliverables in the contract and the schedule for delivery.
- c. Include a project kick-off meeting.
- d. Include a milestone for each deliverable, and sign-off on each deliverable.
- e. Assign a resource to each task for tracking purposes.
- f. Baseline the project schedule upon agreement with ITSC, for project tracking purposes.
- g. Update schedule weekly
- 4. COST MANAGEMENT
  - a. Provide project budget at start of project.
  - b. Provide weekly planned/actual/forecast update in weekly report (highlight any issues).
- 5. PROJECT SCOPE MANAGEMENT
  - a. This is a fixed price contract so no changes to project scope are anticipated. See change management if a scope change is required.
- 6. CHANGE MANAGEMENT
  - a. If a schedule change is required the proposed updated schedule must be submitted to ITSC for sign-off.
  - b. If a scope change is required that does, or does not, incur a cost to the ITSC, the change must be discussed verbally in advance of submitting a formal change request to ITSC.
- 7. QUALITY MANAGEMENT
  - a. Propose deliverable review process for use on this project.

b. Propose process for agreement of acceptance criteria for each deliverable with ITSC, at the start of the project.

# 8. RISK MANAGEMENT

- a. Identify all risks (scope/schedule/cost/staffing/etc) at outset of project, together with a mitigation or avoidance strategy for each negative risk.
- b. Identify any possible opportunities that may exist and how these may be exploited.
- c. Monitor risks during course of project and report status and update of each.

# 9. STAFFING

- a. ITSC must approve the staff to be used by the vendor at the start of the project.
- b. ITSC must be notified well in advance of any proposed vendor staffing changes.
- c. ITSC must approve the new vendor staff prior to them joining the project.

# 10. PROJECT CLOSING

- a. Assist ITSC in finalization of all deliverable sign-offs, final invoice submissions, and any project and contract completion sign-offs.
- b. Review and contribute to ITSC lessons learned log for project (and participate in a review meeting if time is available).

ID	0	ID	Task Name	Duration	% Complete	Start	Finish	Predecessors	Resource Names
1		1	ITSC PROJECT NAME	128 days	0%	Mon 4/4/11	Wed 9/28/11	·	
2		2	Baseline date: none	1 day	0%	Mon 4/4/11	Mon 4/4/11		
3		3	Status Date: none	1 day	0%	Mon 4/4/11	Mon 4/4/11		
4		4	Initiate Project	1 day	0%	Mon 4/4/11	Mon 4/4/11		
5		5	Contract Signed	1 day	0%	Mon 4/4/11	Mon 4/4/11		
6		6	Initiate Project Complete	0 hrs	0%	Mon 4/4/11	Mon 4/4/11	5	
7	1	7	Plan Project	7 days	0%	Tue 4/5/11	Wed 4/13/11		
8	1	8	Task 5 Deliverable 1 - Project Management Plan (PMP)	3 days	0%	Tue 4/5/11	Thu 4/7/11		
9	1	9	Prepare PMP	1 day	0%	Tue 4/5/11	Tue 4/5/11	6	
10		10	Review PMP	1 day	0%	Wed 4/6/11	Wed 4/6/11	9	
11		11	Refine PMP per feedback	1 day	0%	Thu 4/7/11	Thu 4/7/11	10	
12		12	Deliverable: Task 5 Deliverable 1 - Complete	0 days	0%	Thu 4/7/11	Thu 4/7/11	11	
13	1	13	Signoff: Task 5 Deliverable 1	0 hrs	0%	Thu 4/7/11	Thu 4/7/11	12	Joe Vitale
14	1	14	Task 5 Deliverable 2 - Project Schedule	4 days	0%	Fri 4/8/11	Wed 4/13/11		
15		15	Identify State Dependencies	1 day	0%	Fri 4/8/11	Fri 4/8/11	13	
16		16	Prepare Schedule	1 day	0%	Mon 4/11/11	Mon 4/11/11	15	
17		17	Review Schedule	1 day	0%	Tue 4/12/11	Tue 4/12/11	16	
18		18	Refine Schedule per feedback	1 day	0%	Wed 4/13/11	Wed 4/13/11	17	
19		19	Deliverable: Task 5 Deliverable 2 - Complete	0 days	0%	Wed 4/13/11	Wed 4/13/11	18	
20		20	Signoff: Task 5 Deliverable 2	0 hrs	0%	Wed 4/13/11	Wed 4/13/11	19	Joe Vitale
21		21	Plan Project Complete	0 days	0%	Wed 4/13/11	Wed 4/13/11	13,20	
22		22	Monitor and Control Project	126 days	0%	Mon 4/4/11	Mon 9/26/11		
23	Ð	23	Project Status Conf Calls	20.13 days	0%	Mon 4/11/11	Mon 9/26/11		
37	Ð	37	Task 5 Deliverable 3 - Weekly Project Status Report	126 days	0%	Mon 4/4/11	Mon 9/26/11		
38		38	Task 5 Deliverable 3 - Weekly Project Status Report 1	1 day	0%	Mon 4/4/11	Mon 4/4/11		
39		39	Task 5 Deliverable 3 - Weekly Project Status Report 2	1 day	0%	Mon 4/11/11	Mon 4/11/11		
40		40	Task 5 Deliverable 3 - Weekly Project Status Report 3	1 day	0%	Mon 4/18/11	Mon 4/18/11		
41		41	Task 5 Deliverable 3 - Weekly Project Status Report 4	1 day	0%	Mon 4/25/11	Mon 4/25/11		
42		42	Task 5 Deliverable 3 - Weekly Project Status Report 5	1 day	0%	Mon 5/2/11	Mon 5/2/11		
43		43	Task 5 Deliverable 3 - Weekly Project Status Report 6	1 day	0%	Mon 5/9/11	Mon 5/9/11		
44		44	Task 5 Deliverable 3 - Weekly Project Status Report 7	1 day	0%	Mon 5/16/11	Mon 5/16/11		
45		45	Task 5 Deliverable 3 - Weekly Project Status Report 8	1 day	0%	Mon 5/23/11	Mon 5/23/11		
46		46	Task 5 Deliverable 3 - Weekly Project Status Report 9	1 day	0%	Mon 5/30/11	Mon 5/30/11		
47		47	Task 5 Deliverable 3 - Weekly Project Status Report 10	1 day	0%	Mon 6/6/11	Mon 6/6/11		
48		48	Task 5 Deliverable 3 - Weekly Project Status Report 11	1 day	0%	Mon 6/13/11	Mon 6/13/11		
49		49	Task 5 Deliverable 3 - Weekly Project Status Report 12	1 day	0%	Mon 6/20/11	Mon 6/20/11		
50		50		1 day	0%	Mon 6/27/11	Mon 6/27/11		
		51		1 day	0%	Mon 7/4/11	Mon 7/4/11		
51		52	Task 5 Deliverable 3 - Weekly Project Status Report 15	1 day	0%	Mon 7/11/11	Mon 7/11/11		
			Task Milestone	•		External Tas	sks		
51 52			Task Milestone						
52 Projec	t: Untitle		Project	<u> </u>		External Mile	estone 🧅		
52 Projec	t: Untitle Fri 7/22/2					External Mile	estone 🔶		

ID	0	ID	Task Name	Duration	% Complete	Start	Finish	Predecessors	Resource Names
53		53	Task 5 Deliverable 3 - Weekly Project Status Report 16	1 day	0%	Mon 7/18/11	Mon 7/18/11		
54		54	Task 5 Deliverable 3 - Weekly Project Status Report 17	1 day	0%	Mon 7/25/11	Mon 7/25/11		
55		55	Task 5 Deliverable 3 - Weekly Project Status Report 18	1 day	0%	Mon 8/1/11	Mon 8/1/11		
56		56	Task 5 Deliverable 3 - Weekly Project Status Report 19	1 day	0%	Mon 8/8/11	Mon 8/8/11		
57		57	Task 5 Deliverable 3 - Weekly Project Status Report 20	1 day	0%	Mon 8/15/11	Mon 8/15/11		
58		58	Task 5 Deliverable 3 - Weekly Project Status Report 21	1 day	0%	Mon 8/22/11	Mon 8/22/11		
59		59	Task 5 Deliverable 3 - Weekly Project Status Report 22	1 day	0%	Mon 8/29/11	Mon 8/29/11		
60		60	Task 5 Deliverable 3 - Weekly Project Status Report 23	1 day	0%	Mon 9/5/11	Mon 9/5/11		
61		61	Task 5 Deliverable 3 - Weekly Project Status Report 24	1 day	0%	Mon 9/12/11	Mon 9/12/11		
62		62	Task 5 Deliverable 3 - Weekly Project Status Report 25	1 day	0%	Mon 9/19/11	Mon 9/19/11		
63		63	Task 5 Deliverable 3 - Weekly Project Status Report 26	1 day	0%	Mon 9/26/11	Mon 9/26/11		
64		64	Sign-off: Task 5 Deliverable 3	0 days	0%	Mon 9/26/11	Mon 9/26/11	63	Joe Vitale
65		65	Monitor and Control Complete	0 days	0%	Mon 9/26/11	Mon 9/26/11	36,64	
66		66	Execute Project	11 days	0%	Thu 4/14/11	Thu 4/28/11		
67		67	Kick-off Meeting	1 day	0%	Thu 4/14/11	Thu 4/14/11	21	
68		68	Task 1 Deliverable 1 - NAME: Same as in PTO	2 days	0%	Fri 4/15/11	Mon 4/18/11		
69		69	Sub Task 1	1 day	0%	Fri 4/15/11	Fri 4/15/11	67	
70		70	Sub Task 2	1 day	0%	Mon 4/18/11	Mon 4/18/11	69	
71		71	Deliverable: Task 1 Deliverable 1 - Complete	0 days	0%	Mon 4/18/11	Mon 4/18/11	70	
72		72	Sign-off: Task 1 Deliverable 1	0 days	0%	Mon 4/18/11	Mon 4/18/11	71	Joe Vitale
73		73	Task 2 Deliverable 1 - NAME: Same as in PTO	2 days	0%	Tue 4/19/11	Wed 4/20/11		
74		74	Sub Task 1	1 day	0%	Tue 4/19/11	Tue 4/19/11	72	
75		75	Sub Task 2…	1 day	0%	Wed 4/20/11	Wed 4/20/11	74	
76		76	Deliverable: Task 2 Deliverable 1 - Complete	0 days	0%	Wed 4/20/11	Wed 4/20/11	75	
77		77	Sign-off: Task 2 Deliverable 1	0 days	0%	Wed 4/20/11	Wed 4/20/11	76	Joe Vitale
78		78	Task 3 Deliverable 1 - NAME: Same as in PTO	2 days	0%	Thu 4/21/11	Fri 4/22/11		
79		79	Sub Task 1	1 day	0%	Thu 4/21/11	Thu 4/21/11	77	
80		80	Sub Task 2	1 day	0%	Fri 4/22/11	Fri 4/22/11	79	
81		81	Deliverable: Task 3 Deliverable 1 - Complete	0 days	0%	Fri 4/22/11	Fri 4/22/11	80	
82		82	Sign-off: Task 3 Deliverable 1	0 days	0%	Fri 4/22/11	Fri 4/22/11	81	
83		83	Task 4 Deliverable 1 - NAME: Same as in PTO	2 days	0%	Mon 4/25/11	Tue 4/26/11		
84		84	Sub Task 1	1 day	0%	Mon 4/25/11	Mon 4/25/11	82	
85		85	Sub Task 2	1 day		Tue 4/26/11	Tue 4/26/11	84	
86		86	Deliverable: Task 4 Deliverable 1 - Complete	0 days	0%	Tue 4/26/11	Tue 4/26/11	85	
87		87	Sign-off: Task 4 Deliverable 1	0 days	0%	Tue 4/26/11	Tue 4/26/11	86	Joe Vitale
88		88	Task 4 Deliverable 2 - NAME: Same as in PTO	2 days	0%	Wed 4/27/11	Thu 4/28/11		
89		89	Sub Task 1	1 day	0%	Wed 4/27/11	Wed 4/27/11	87	
90		90	Sub Task 2	1 day		Thu 4/28/11	Thu 4/28/11	89	
91		91	Deliverable: Task 4 Deliverable 2 - Complete	0 days	0%	Thu 4/28/11	Thu 4/28/11	90	
			Task Milest	one 🔶		External Tas	iks		
		d Gantt	Project Split Summ	arv 💻		External Mile	estone 🧅		
Date:	Fri 7/22/	11		-					
			Progress Projec	t Summary		Deadline	$\hat{\nabla}$		

92	0	ID	Fask Name		Dur	ration	% Complete	Start	Finish	Predecessors	Resource Names
92	-	92	Sign-off: Task 4 Delive	rable 2		0 days	0%	Thu 4/28/11	Thu 4/28/11	1 91	Joe Vitale
93		93	Close Project		2	2 days	0%	Tue 9/27/11	Wed 9/28/11	1	
94		94	Confirm all Deliverable Sign	-offs		1 day	0%	Tue 9/27/11	Tue 9/27/11	1 92,65	
95		95	Document Lessons Learned	t		1 day	0%	Wed 9/28/11	Wed 9/28/11	1 94	
96		96	Project Sign-off			0 days		Wed 9/28/11	Wed 9/28/11		Joe Vitale
97		97	Close Project Complete			0 days	0%	Wed 9/28/11	Wed 9/28/11	1 96	
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